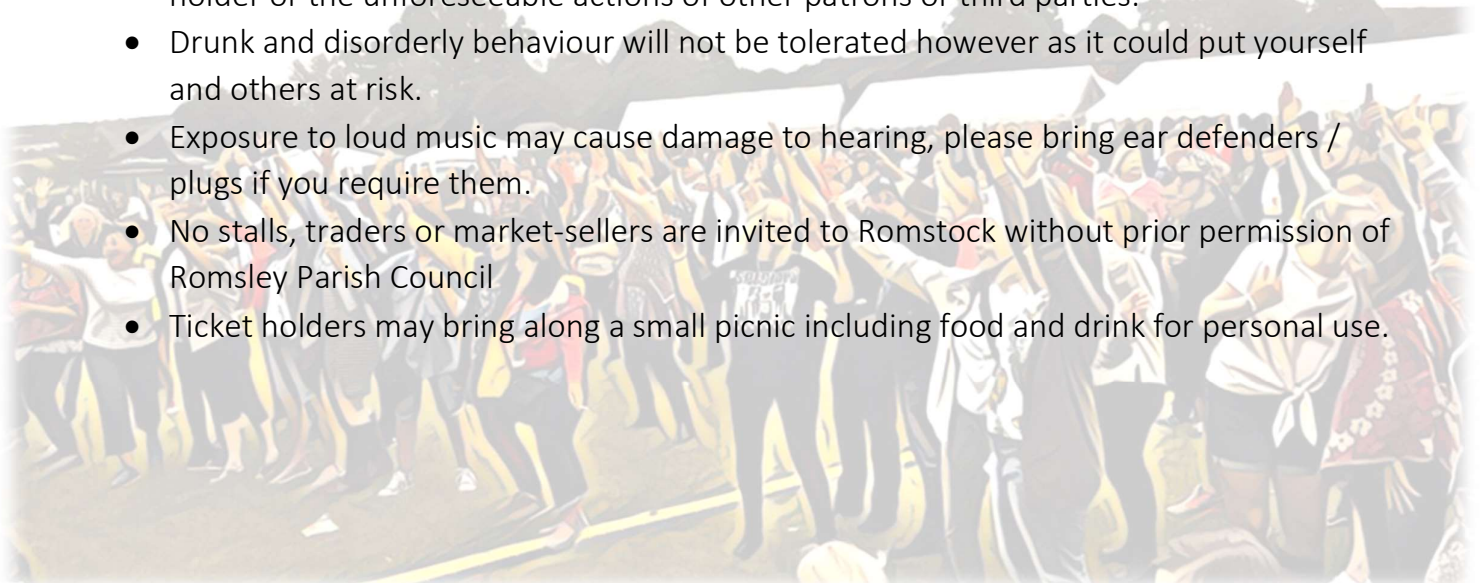


Terms & Conditions of sale

Romstock is a family event which we want everyone to enjoy in safety, please be aware that Tickets are sold subject to the following Terms and Conditions.

- Wristbands can be purchased in advance of the event. We will sell wristbands on the day at the entrance of the venue while stocks last. When stocks have run out we reserve the right to revert to using a “hand stamp” to confirm receipt of payment.
- Please look after your wristbands and keep them in a safe place. They cannot be refunded and lost or stolen wristbands will not be replaced.
- Without a valid wristband or “hand stamp”, entry into the site will not be permitted. Once you have a valid stamp/wristband you can come and go as you please.
- Parents and guardians are fully responsible for their children's safety and behaviour and must maintain appropriate supervision of them always. Romsley Parish Council cannot take responsibility for unsupervised or supervised children.
- Romsley Parish Council reserves the right to add, withdraw or substitute artists, and to vary the advertised programme and timings with no liability to refund tickets.
- All Ticket Holders consent to inclusion in official photographic or video promotion of the event.
- Romstock reserves the right to refuse admission or to eject a ticket-holder for unreasonable, disruptive, abusive or dangerous behaviour. The festival operates a zero-tolerance policy towards the abuse of individuals or groups at the event including its volunteers.
- Romsley Parish Council and / or volunteer organisers will not be held liable for any loss, injuries or damages sustained at the event including damage, theft or losses to person, property and motor vehicles, if the cause is due to the negligence of the ticket holder or the unforeseeable actions of other patrons or third parties.
- Drunk and disorderly behaviour will not be tolerated however as it could put yourself and others at risk.
- Exposure to loud music may cause damage to hearing, please bring ear defenders / plugs if you require them.
- No stalls, traders or market-sellers are invited to Romstock without prior permission of Romsley Parish Council
- Ticket holders may bring along a small picnic including food and drink for personal use.



- Ticket Holders may bring picnic blankets and furniture such as gazebos or 2 man tents (These should be safe and in good condition). Gazebos erected are done at the responsibility of the Ticket Holder/ Gazebo Owner and Romsley Parish Council accept no responsibility for any loss, damage or injury caused. For the safety and enjoyment of others, Gazebos erected should be of a suitable size and no larger than 3m x 3m.
- You may bring reasonable quantities of alcohol for personal consumption; however excessive amounts of alcohol will not be allowed into event.
- For safety reasons glassware, glass containers or glass bottles will not be allowed on to site.
- A visual inspection of the contents of all bags and containers will be undertaken on entry.
- Any form of drug, legal-high or items deemed dangerous by the organisers are strictly prohibited. You will be asked to leave the festival and the police will be informed.
- There is a zero-tolerance policy towards any anti-social or aggressive behaviour.
- We will count all people onto site. We reserve the right to refuse admission when the event capacity is reached.
- No vehicles will be allowed on site without prior approval.
- No public parking will be available at the carpark or on surrounding roads.
- Entry to the event is through the Main Entrance by displaying or purchasing a wristband/ stamp. Event contributors (stalls/ entertainment/ facilities) may be admitted by prior agreement with the organisers. No other admittance will be allowed.
- The use of BBQ's Gas Canisters, Flares or flammable materials is prohibited.
- If the event is cancelled, rescheduled or has changed location, you are entitled to a refund of the face value of the ticket/ wristband (see T&C's regarding online purchases).
- If the event is rescheduled to another date, your tickets should be valid. If you can't make the rescheduled date, then you're entitled to a full refund of the face value of the ticket/ wristband (see T&C's regarding online purchases).
- In the case of Cancellation/ Reschedule Romsley Parish Council will communicate details of arrangements for reimbursement within 7 days of Cancellation/ Reschedule.
- If tickets are purchased on line, we will reimburse the ticket face value only, any administration charges will not be reimbursed.

The organisers decision on these matters is final and the organisers hold the right to bar entry or remove people who breach the events Terms & Conditions without refund.

