

Romstock



Terms & Conditions of sale

Romstock is a family event which we want everyone to enjoy in safety, please be aware that Tickets are sold subject to the following Terms and Conditions.

- Wristbands can be purchased in advance of the event. We will sell wristbands on the day at the entrance of the venue while stocks last. When stocks have run out we reserve the right to revert to using a “hand stamp” to confirm receipt of payment.
- Please look after your wristbands and keep them in a safe place. They cannot be refunded and lost or stolen wristbands will not be replaced.
- Without a valid wristband or “hand stamp”, entry into the site will not be permitted. Once you have a valid stamp/wristband you can come and go as you please.
- Parents and guardians are fully responsible for their children's safety and behaviour and must maintain appropriate supervision of them always. Romsley Parish Council cannot take responsibility for unsupervised or supervised children.
- Romsley Parish Council reserves the right to add, withdraw or substitute artists, and to vary the advertised programme and timings with no liability to refund tickets.
- All Ticket Holders consent to inclusion in official photographic or video promotion of the event.
- Romstock reserves the right to refuse admission or to eject a ticket-holder for unreasonable, disruptive, abusive or dangerous behaviour. The festival operates a zero-tolerance policy towards the abuse of individuals or groups at the event including its volunteers.
- Romsley Parish Council and / or volunteer organisers will not be held liable for any loss, injuries or damages sustained at the event including damage, theft or losses to person, property and motor vehicles, if the cause is due to the negligence of the ticket holder or the unforeseeable actions of other patrons or third parties.
- Drunk and disorderly behaviour will not be tolerated however as it could put yourself and others at risk.
- Exposure to loud music may cause damage to hearing, please bring ear defenders / plugs if you require them.
- No stalls, traders or market-sellers are invited to Romstock without prior permission of Romsley Parish Council
- Ticket holders are invited to bring along a picnic including food and soft drink. Picnic blankets and furniture such as gazebos or 2 man tents (reasonable size in a safe, good condition) are also permitted.

- You may bring reasonable quantities of alcohol for personal consumption, however excessive amounts of alcohol will not be allowed into the event.
- A visual inspection of the contents of all bags and containers will be undertaken on entry.
- Any form of drug, legal-high or items deemed dangerous by the organisers are strictly prohibited. You will be asked to leave the festival and the police will be informed.
- There is a zero-tolerance policy towards any anti-social or aggressive behaviour.

The organisers decision on these matters is final and the organisers hold the right to bar entry or remove people who breach the events Terms & Conditions without refund.

Romsley Parish Council – June 2017